

## Partnership

There are six GP Partners assisted by Dr Catherine Framp-ton who works four regular sessions each week. Other qualified G.P.s act as Locums as needed.

## Training

Up to three Registrars can be working in the practice. Reg-istrars are qualified doctors and rotate their training to Gen-eral Practice after up to 3 years of working in a hospital . Medical students from Warwick University are also allocated for placement.

## Nursing Team

Advanced Nurse Practitioners, Practice Nurses and Health Care Assistants are available for a full range of services dur-ing opening times, Monday to Friday. Appointments are required for most consultations. Also we have Jo Dodd who is Nurse Lead for Older People.

## Phlebotomy

Phlebotomists are available during morning surgeries to take blood samples, for which an appointment is required. Our Phlebotomist may also be involved in health promotion campaigns.

## Dispensary

As a dispensing practice, prescriptions can be dispensed for any patient who lives more than a one mile radius from a chemist. Opening times are 8.30 am - 6.30 pm, Monday - Friday. A Pharmacist is available for advice.

## Reception Staff

The Practice Director is Philippa White. The reception and administrative staff provide clerical support for the doctors and patients.

## Named Accountable GP

All patients, including children have been allocated a named, accountable GP. Patients can continue to choose to see any GP in the practice in line with current arrange-ments.

## Home Visits

Home visits are provided when medically necessary. You may be asked to bring the patient to surgery in order to receive speedier medical attention with full facilities. Children with rashes and temperatures can be brought quite safely to surgery in a car. Where possible, requests for home visits should be made before 11:00 am.

The Surgery is open from 8 am to 6.30 pm  
Monday to Friday.

### Appointments

**Telephone: 01684 592696**

*Early Mornings 7.20 - 7.50 am\**

**Morning Surgery 8.30 am - 12.00 noon**

**Evening Surgery 3.50 pm - 5.50 pm**

*Saturdays 8.00 - 11.30 am\**

**Sunday - Closed**

### \*Extended Hours

*Rota available via [www.uptondoctors.co.uk](http://www.uptondoctors.co.uk) or our  
**Patient Newsletter** available in Reception.*

Patients who need to be seen urgently for medical reasons will be seen without an appointment. Requests for same day appointments will be triaged by our clinical team.

**Please would you notify reception of any change of name, address or telephone number.**

Appointments can also be made online from any computer with internet access, please ask at reception for a leaflet to register for Patient Access.

### **SMS Appointment Reminders**

We have an appointment reminder text messaging ser-vice. We believe this will not only assist patients with a timely reminder of their appointment, but also help to cut down on the huge number of missed appointments. All pa-tients will have the choice to opt out of the service.

### **Repeat Prescriptions**

Repeat prescriptions can be ordered online from any com-puter with internet access, please ask at reception for a leaflet to register for Patient Access. Please use the repeat prescription slip whenever possible. Requests can also be faxed to the surgery. Please allow two working days be-fore collecting your medication from the surgery or 3 working days if collecting from the chemist. Prescriptions will be issued for 1 month's supply at a time.

Telephone requests for repeat prescriptions should be kept to a minimum and can only be taken on the dedicated tel-ephone line during the following times:

**Monday to Friday 8.30 am to 10.30 am**  
**Telephone number: 01684 592840 / Fax: 592372**

## Out of Hours Calls

If you require non urgent medical information you can contact NHS 111.

NHS 111 runs the Out of Hours GP service from Friday 6.30 pm to Monday 8.00 am and weekday nights from 6.30 pm to 8.00 am, and all Bank Holidays. All calls are triaged and then advised, or asked to attend the nearest Primary Care Centre. If required a Doctors home visit could be organised.

**If you require urgent health advice out of hours,  
please telephone 111.**

## Clinics

All clinics are by appointment. Times and frequencies of clinics may vary.

**Clinics include:** Ante-natal and Post-natal, Respiratory, Minor Surgery, Child Health Surveillance, Diabetes, Vascu-lar Disease, Healthy Travel, Immunisations, Weight Man-agement, Counselling, Anti-Coagulation; Urology, Health Checks and Consultant led Clinics. Many specialist tests can be undertaken on site.

## Community Services

We share the building with our local community health team of physiotherapists, podiatrists and district nurses. There is a physiotherapy department. For enquiries please contact **Telephone: (01684) 612800.**

## Social Services

Social Workers are based at the Surgery providing care and support.

## Further Information

The aim of the practice is to provide total health care for the community. Please do visit our website for further information: **[www.uptondoctors.co.uk](http://www.uptondoctors.co.uk)**

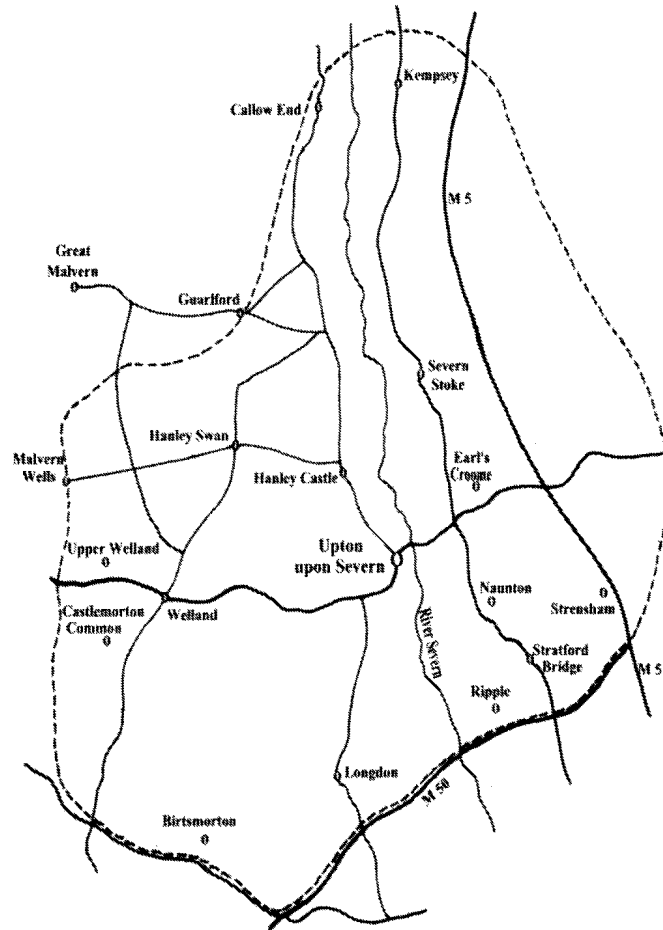
If you have any suggestions or complaints, please contact the Practice Director.



# PRACTICE AREA

# TIMETABLE

Time	Monday	Tuesday	Wednesday	Thursday	Friday
8.30 am to 12.00	Dr. Barrell Dr. Havercroft Dr. Miller Dr. Bunyan Dr. Wetmore	Dr. Barrell Dr. Havercroft Dr. Evans Dr. Miller Dr. Bunyan	Dr. Barrell Dr. Miller Dr. Bunyan Dr. Frampton Dr. Wetmore	Dr. Barrell Dr. Evans Dr. Frampton	Dr. Barrell Dr. Havercroft Dr. Miller Dr. Bunyan Dr. Wetmore
3.50 pm to 5.50 pm	Dr. Havercroft Dr. Miller Dr. Bunyan Dr. Wetmore	Dr. Barrell Dr. Havercroft Dr. Evans Dr. Miller Dr. Bunyan	Dr. Bunyan Dr. Frampton Dr. Wetmore	Dr. Barrell Dr. Havercroft Dr. Evans Dr. Frampton	Dr. Havercroft Dr. Miller Dr. Bunyan Dr. Wetmore



## Patients with particular needs

The practice is fully accessible to patients using a wheelchair. We also have parking spaces in the car park which are reserved for patients displaying a disabled sticker. For patients with hearing problems, we have an induction loop available. We can arrange interpretation and translation services in person or by phone for patients who do not speak English. Please let us know if you need this service when booking an appointment.

**Dr J P Barrell and Partners**  
**Upton Surgery**  
**Tunnel Hill, Upton-upon-Severn**  
**Worcs. WR8 0QL**

**Website: [www.uptondoctors.co.uk](http://www.uptondoctors.co.uk)**

**Tel: 01684 592696**  
**(8.00am –6.30pm)**

**Fax: 01684 593122**

**Repeat Prescription Tel: 01684 592840**  
**(8.30am –10.30am)**

**Repeat Prescription Fax: 01684 592372**

**Dr. Julian Barrell**  
**Charing Cross MB BS 1982**

**Dr. Andrew Havercroft**  
**Sheffield MB ChB 1989**

**Dr. Catherine Evans**  
**Royal Free MB BS 1995**

**Dr. Caroline Miller**  
**Newcastle MB BS 1996**

**Dr. Paul Bunyan**  
**Birmingham MB ChB 1998**

**Dr. Gail Wetmore**  
**Leicester-Warwick MB ChB 2005**